Timothy A Small

Harrisburg, PA | 717-450-6000 | timothy.a.small17@protonmail.com | linkedin.com/in/smalltimothy19

Security Clearance: Secret

www.linkedin.com/in/smalltimothy19

Work Experience:

Joint Force Headquarters G6

Protections Division, Infrastructure Division, End User Services:

Cybersecurity Specialist: February 2026 – Current

- Provide security remediation by working with security teams at the next higher level as well as end users. Gather information from ACAS and the users on flagged accounts or systems and implement solutions for accounts or systems.
- Support vulnerability management systems such as STIG Manager, ACAS, and continuous monitoring with eMass. Create and maintain documentation such as Policies, TT&P's and POA&M's in compliance with the continuous monitoring plans. Complete control assessments, determining compliance.
- Contributed to continuity of operations and disaster recovery planning, participating in tabletop exercises that define recovery strategy.
- Support organizational processes as the ISSO such as account creation and proper critia. As well as managing and ensuring proper user base has access to dedicated resources while maintaining integrity and availability of services and data.

28th Infantry Division: 2019-Present: Staff Sergeant, 25H (formerly 25N)

- Manage a team of 12 IT support specialists, ensuring the efficient operation of the help desk to support users across the network. Oversee ticket resolution, system maintenance, and troubleshooting to minimize downtime and enhance user experience
- Set up various communication systems such as Cisco routers and switches, Netapp Storage Devices, Virtual Machines, Palo Alto Firewall's, and Cisco CUCM. Allowing various tenants to gain access to network resources required for the mission taskings.
- COMSEC operator tasked with maintaining and managing cryptographic keys for individual element. Common tasking included general device management and the management of current, future, expired keys, as well as troubleshooting or repairing any errors with dropped fill or requesting new keys.
- Manage a team of 12 IT support specialists, ensuring the efficient operation of the help desk to support users across the network. Oversee ticket resolution, system maintenance, and troubleshooting to minimize downtime and enhance user experience.

Help Desk Technician: December 2021 – September 2023

- Applied troubleshooting and data analysis methods to implement solutions and use procedures to support soldiers and contractors through Pennsylvania.
- Answered phone calls from customers to solve issues using analytical reasoning to respond to problems identified or troubleshoot to create documentation of issues and resolutions.

- Implemented resolutions for users on the DODIN including E-Mail, networking issues, and configuration and patching of user's systems and workstations. Maintaining over 5,000 users in Active Directory and software deployments in SCCM.

Systems Administrator: September 2023 – April 2026

- SharePoint Online (SPO) administrator for all PAARNG sites, pages, and permission sets performing routine audits of role assignments by creating automated methods through powershell and Powerapps ensuring accuracy of permissions across tenant. As well as, enforcing least-privilege permissions to reduce data spillage risk.

- Creation, migration, and maintenance of SPO cloud solution, where all directorates and agencies transition from on-premises infrastructure to cloud hosted services. Working directly with customers to tailor SharePoint Online (SPO) requirements to the needs per agency.
- Analysis and evaluation of eMass controls, assessments, and artifacts to support future compliance aligned with NIST 800-53 publication. Including automating ensuring server STIG Compliancy with Powershell scripts.

Additional Qualifications:

Certifications: CompTIA Security Plus.

Skills: eMASS, Powerautomate, Teams administration, Active Directory, SCCM, Azure fundamentals, Azure fundamentals, RDP solutions, Bash and other Shell Syntaxes, Docker, Python, SQL.

Education:

American Military University.

Bachelor of Business Administration.

Concentration in Data Analytics.

Expected Graduation Date: Apr, 2027.